

CIL PROTOCOL NON-COVERED CALLS

State Epi or state health department clinician who is with an ill patient - and it's a topic we do NOT cover

CIL

Transfer to CDC EOC:
770.488.7100

State clinician, NO patient w/question

Practicing clinician, NO patient w/question

Clinician with a patient on a NON-covered topic.
Note: Some topics may be referred to CDC URLs, such as HIV/AIDS or the Nat'l Immu Hotline.

Always Referrals
Media: 404.639.7290
General Public: 888.246.2675
(Or Business Organizations)

Clinician Information Line
877.554.4625

It's OK To Provide CDC Information:

- CDC URL
- Suggest they e-mail: COCA@cdc.gov

You can also REFER them to their state health department. If no answer after two calls (15 minutes apart), then transfer to

CDC's EOC:
770.488.7100

States want to be informed of notifiable diseases within their state, such as avian flu, SARS - and certainly need to know if there is any threat of bioterrorism.
This is where you will have to use your best nursing judgment.